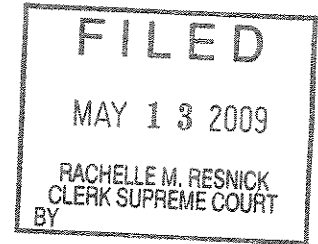


May 12, 2009

Clerk of the Arizona Supreme Court
1501 West Washington
Phoenix, Arizona 85007-3231
Attention: Rules Comment Section



RE: Rule Petition No. R-08-0012

To Whom It May Concern,

My name is Clara Roberts and I reside at a 55+ manufactured home park. I am 80 years old and still work part time to supplement my fixed income. I have asked a park resident friend to type this letter for me as it is very important that I express my opinion. Unfortunately, my brother has had a major heart attack and that is the main priority in my life at this time. I have expressed my personal feelings and experiences to my friend to relay to you in this letter and have attached my signature as proof that I concur with what has been written.

I moved into the park where I currently reside in 2006. I was a second buyer. Shortly after I moved in, the empty lot to the north of my home was being prepared for a new home to be placed on it. The lot elevation was increased which in turn created a drainage problem for my lot. My patio was flooded after any substantial rain which, in turn, led to water seeping into the storage shed on the patio making it unusable. Also during construction of the house to my north, a piece of machinery being used caused a rock to fly over my fence and break the glass on my patio table. I brought the problem to the attention of the park manager and was told that because I was a second buyer, I had no rights. The problem continued until in 2008 when I contacted the same friend who is typing this letter and she told me about my right to file a petition to seek a remedy to my ongoing problem. Pictures were taken by another resident of the drainage ditch, water marks on my patio and in my shed. They were presented to the park manager along with a letter expressing my intentions to file a petition with the Department of Fire, Building and Life Safety. After almost two years of waiting, I was reimbursed for the broken glass on my table, my shed was re-caulked and partially painted, and the drainage ditch was redone to prevent further flooding of my patio. Shortly after these repairs, the caulking around my shed did not hold up and my nephew thankfully came and redid it. I did not request the caulking to be re-done by the landowner's contractor as he implied that he had done his best.

Please adopt the rule change proposed in Rule Petition No. R-08-0012. Residents of mobile, manufactured and RV parks cannot afford legal fees for every infraction of the LTA committed against them by these landowners and their staff. I am thankful that I had help and did not have to have a hearing. I would be even more thankful if I knew that if I ever did have to appear at a hearing to represent myself, I would have a knowledgeable friend beside me throughout the entire process.

Thank you,

Clara Roberts
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